# DDCE, Utkal University

## Model questions for 1<sup>st</sup> semester 2009 batch

## ORGANISATION BEHAVIOUR (OB)

#### Unit -1

- 1. As you begin to understand organizational behavior w why do you think it has became very popular field of interest ?
- 2. Explain, how are OB concepts addressed in management functions, rules and skills ?
- 3. Behavior is generally predictable, so there is no need to formally study OB why is that statement wrong?
- 4. What is a paradigm? How will the paradigm shift affect management? What are the implications of this paradigm shift for OB?
- 5. Models of Man reflects the decision of the organization.
  - 6. Give a comparative picture of various OB models.
  - 7. Discuss various models of man with their implication on organizational behavior.
  - 8. How the diversity of human resource affect OB. What account for such diversity ?
  - 9. Briefly discuss the development of OB from the industrialization point of view.
  - 10. Examine the important historical contribution to the study of organizational behavior.
  - 11. Critically evaluate the "contingency approach" to OB.
  - 12. Define OB. Outline various features and objectives of OB.
  - 13. Define OB. Relate it to management.
  - 14. Explain the factors those magnified the significance of OB.

- 15. Analyze the contributions of various disciplines to OB.
- 16. Discuss various types of OB model.
- 17. Examine the nature of OB. Discuss it's scope.
- 18. Give an account of the various historical events that has led to the development of OB as a discipline.
- 19. OB is the "systematic study of actions and attitudes that people exhibit within organizations". comment..
- 20. OB is more an art than science. Comment.
- 21. Human behavior is highly unpredictable. Comment in the light of studying the behavior of employee on work place.
- 22. Discuss the recent trend in OB.

#### ORGANISATION BEHAVIOUR Unit -5

Sasmita swain

- 1. "Sometimes the real message in a communication is a buried in the silence". What does this phrase mean?
- 2. Why is feedback so important to communicate ion? What are some guidelines for the effective use of feedback?
- 3. What is transactional analysis? Explain various kinds of transactions.
- 4. Describe communication process. Explain its importance in the study of management.
- 5. "The existence of a variety of communication media does not itself guarantee the success of communication". Comment.
- 6. "Communication is sharing of understanding". Examine critically.
- 7. "Management is a two day traffic; it is based upon the effective machinery of communication". Discuss.
- 8. Despite of taking all possible care, managers often fail to communicate why?
- 9. Compare upward and downward communication. Discuss various techniques for improving upward communication.
- 10. Discuss the major purposes and methods of downward communication?
- 11. What are different barriers to communication? What steps can be taken to overcome these barriers?

- 12. Compare and contrast traditional transactional leaders and emerging transformational leaders. Giving suitable examples in context of today's organization.
- 13. Discuss the importance of studying transactional analysis for understanding the behavior of individuals and effective communication.
- 14. "There is no leadership style that can be applicable to all situations. Leaders are supposed to adjust themselves in accordance with the demand of the situation". Comment.
- 15. What is the managerial Grid? Contrast its approach to leadership with the approach of the Ohio state and Michigan group.
- 16. Discuss the application of various leadership styles in organization.
- 17. If leaders are inflexible in adjusting their style, what will be the implications?
- 18. Discuss Fielder's contingency model of leadership?
- 19. Briefly summarize the findings of classical leadership studies.
- 20. Distinguish between leader and manager. Discuss different leadership styles.
- 21. Briefly summarize the findings of modern leadership studies.

### UNIT -2

- 1. "Better understanding of perceptual process can prevent a large problem, either in a job or in real life ", Explain this citing suitable examples.
- 2. Critically analyze the statement that "the various psychological processes can be thought of as pieces of jigsaw puzzle and personality as the completed puzzle picture".
- 3. Review trait theories of personality in the context of the 'nature versus nurture' debate .
- 4. Do you agree that the type of job an employee does moderates the relationship between personality and job productivity? Justify.
- 5. How does selectivity affect perception? Give an example of how selectivity can create perceptual distortion?
- 6. Why might managers today pay more attention to the personorganization fit than the person-job fit?
- 7. Define personality. Discuss various determinants or personality.
- 8. Define perception, describe the perceptual process.
- 9. What are the "Big ave"personality traits? Which one seems to have the biggest impact on prformance? How the knowledge of" Big fiv"help the manager.

- 10. Critically examine that heredity defines personality.
- 11. What are the organizational applications of personality? Discuss the prominent personality traits of Indian managers.
- 12. What are the various personality theories? How will you integrate various theories to get a satisfactory theory of personality.
- 13. Describe perpetual process. Critically examine the relationship among various elements of it.
- 14. Define perception .Discuss the factors affecting perpetual selectivity.
- 15. 'People are human information processes 'Do you agree or disagree. explain

#### UNIT-III

- 1) Define attitude. Discuss the characteristics and components of attitude.
- 2) Do you agree with the statement that learning is involved in almost everything that everyone does? Explain
- "Happy workers are productive workers" Do you agree or disagree .Give reasons
- 4) Compare and contrast between classical and operant conditioning.
- 5) Bring out the major dimensions of various theories of learning.
- 6) Define learning and explain the principles of classical conditioning with appropriate organizational example.
- Describe various processes essential for successful social learning.
- 8) Describe the concept of reinforced. How does it help in shaping behavior of people in a desirable way?
- 9) Discuss the steps involved in typing OB modification program.
- 10)What are the methods of measurement of attitude? How attitude measurement does helps the what are the factors which play important role in attitude formation. Explain them management?
- 11) What are the factors which plays important role in the attitude formation? Explain them citing suitable examples.
- 12)What are attitudes relevant for organization? Discuss how the attitude of employee affects productivity of the organization.
- 13) What is the concept of attitude? How it is different from behavior, how do attitudes affect behavior?
- 14)Define learning. Explain the principles of operant conditioning with appropriate organizational example.
- 15)Compare negative reinforcement punishment. citing suitable examples

#### **UNIT-IV**

- Does motivation come from within a person or is it result of the situation? Explain
- 2) Compare and contrast Mallow's hierarchy of needs theory with Hertzberg's tow factor theory.
- Describe theory X and theory Y .Bring out its implication in the field of management.
- 4) Describe the process of motivation. Explain the process of motivation giving a suitable example.
- 5) Explain the Alderfer's ERG theory of motivation. How does it compare with Maslow need hierarchy?
- 6) What is the concept of motivation? How does it affect behavior and performance?
- 7) Critically evaluate Maslow's hierarchy of need theory. Bring out its implication in the field of management.
- 8) Critically evaluate Herzberg's two factor theory. Trace out its implication in the field of management.
- 9) 'Despite the existence of plethora of theories of motivation, we are still in search of a suitable theory of motivation'. Explain
- 10) Explain that various theories of motivation approach the problem of motivation from different perspectives, but they all emphasis similar set of relationship.